



ABN 83 169 964 523
 32 INDUSTRIAL DR MAYFIELD NSW 2304
 T 02 4028 9100 | E KNIGHTSMAIL@NEWCASTLEKNIGHTS.COM.AU
 NEWCASTLEKNIGHTS.COM.AU
 PART OF THE WESTS GROUP AUSTRALIA



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Terms and conditions

2020 Newcastle Knights COVID-19 Impacted Membership Options

- All financial Ticketed Members of the nib Newcastle Knights whose membership entitlements have been impacted by the COVID-19 Global Health Pandemic will be contacted via email and provided with a set of options pertaining to their 2020 nib Newcastle Knights Membership.
- Ticketed Members are defined as members who have game access entitlements to at least one nib Newcastle Knights home or away game in 2020. The following members are deemed to be nib Newcastle Knights Ticketed Members: Platinum, Gold, Silver Bronze and General Admission Full Season Members, Silver and General Admission 6 Game Members, Gold, Silver, Bronze and General Admission 3 Game Members, General Admission Flexi 12 Members, Sydney Members, Queensland Members and South Coast Members.
- Ticketed Members that hold complimentary memberships, including life members are not eligible for these membership options. Life memberships will be automatically renewed in 2021 as agreed.
- Non-Ticketed Members including Club 88 Members, Knights Little Legend Members, Baby Members, Red Members and Junior Knights Club Members are not considered to be COVID-19 impacted memberships, therefore membership options are not applicable to Non-Ticketed members.
- The aforementioned Ticketed Members are entitled to choose one of the following three options for their 2020 nib Newcastle Knights Membership: Pledge, Commit or Refund their membership.
- Members grouped together under a single Account ID (eg. Family Memberships) must choose one option to apply to all members listed on the account.

Membership Pledge

- Members who elect to pledge their membership, unconditionally and irrevocably agree to financially commit the full payment of their 2020 Membership Fee to the Club irrespective of being able to use their membership entitlements as a result of the COVID-19 pandemic. In consideration for the full payment, members choosing to pledge will receive the following benefits:
 - Priority access to eligible games during the 2020 Telstra Premiership season that permit crowds
 - A commemorative t-shirt recognising their support for the Club.
 - Invitation to a special event to be held during the 2021 pre-season
 - 20% off their 2021 Membership Fee
 - 20% Off Merchandise Voucher, redeemable at the Knights Club Shop or online store.
- Members who elect to pledge their membership and are paying their membership as part of a 10 month or 5 month payment plan, agree to resume their suspended membership payments to completion as per the relevant revised payment schedule outlined below:

10 Month Payment Plan		5 Month Payment Plan	
Payment 7 of 10	25 June 2020	Payment 2 of 5	25 June 2020
Payment 8 of 10	25 July 2020	Payment 3 of 5	25 July 2020
Payment 9 of 10	25 August 2020	Payment 4 of 5	25 August 2020
Payment 10 of 10	25 September 2020	Payment 5 of 5	25 September 2020





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9. Payment Plan members also have the option of paying their remaining balance in full by contacting the Newcastle Knights Membership Team. Requests should be made in writing via email to membership@newcastleknights.com.au or mail to PO Box 152, Wickham NSW 2293.
10. Payment Plan members choosing to pledge their membership must be compliant with their membership payment plan for all payments due as of 3 March 2020.

Commit to 2021 Membership

11. Members who elect to commit their membership, agree to commit to a 2021 Newcastle Knights Membership and transfer their 2020 membership funds to be used as a credit towards their 2021 Membership Fee.
 - a. The credit amount will be determined at the conclusion of the season and will take into account a \$15 administrative fee and a pro-rated match fee for any games played per membership. As at 25 May 2020, a match fee applies for Round 1 Knights v Warriors regardless of individual attendance at that match. Should crowd attendance resume during the 2020 season, additional match fees for all games played after the date attendance is possible will be deducted from the total credit amount, regardless of whether or not the game is attended.
 - b. Payment Plan Members will be credited their amount paid to date (minus applicable fees) and will not be required to make any further payments towards their 2020 Membership.
 - c. Credit is only applicable to 2021 membership, is non transferable and cannot be redeemed for cash.

Membership Refund

12. Members who elect to request a refund of their 2020 nib Newcastle Knights membership are subject to a \$15 cancellation fee and pro-rated match fee for Round 1 Knights v Warriors regardless of individual attendance at that match for full season members.
 - a. Match fees are calculated on a pro-rated basis and vary dependent on membership category and price type.
 - b. Fees are applicable on a per membership basis
 - c. It is the responsibility of the member to ensure the Newcastle Knights has the correct financial details on file.
 - d. Refunds must be made to the original payment method.
 - e. Refunds for non-credit card payments including cash will be dealt with on a case by case basis.
13. Match fees only apply to 6 Game, 3 Game, Flexi 12, Sydney, Queensland or South Coast Members if the match was attended.

Crowd Attendance

14. All decisions relating to the admittance of spectators to matches in 2020 will be made in line with government regulations and at the Club's complete discretion.
15. In the event spectators are permitted to attend matches later in the 2020 Telstra Premiership Season, attendance will be offered to members in the following order:
 - a. First to Members who have chosen to pledge
 - b. Second to Members who have chosen to commit to 2021
 - c. Members who received a refund, will not be eligible for attendance and will need to purchase tickets on a game by game basis subject to availability.
16. Attendance will be subject to government regulation and advice concerning maximum capacity.





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17. Social distancing requirements may impact the ability for a member to attend using their current reserved seating.

General

18. Ticketed Members will be required to notify the nib Newcastle Knights of their selection prior to Tuesday 23 June 2020. Members will be able to confirm their selection via the following methods:
 - a. Survey on knightshub.com.au
 - b. Email to membership@newcastleknights.com.au
 - c. In writing to PO Box 152, Wickham NSW 2293
 - d. Or by phone on 1300 465 644
19. All selections are final upon submission of response and change of mind will not be accepted.
20. If a member fails to make a selection by 31 July 2020, then it will be deemed that the member has selected to commit to 2021 membership and will receive benefits outlined in section 11.
21. The nib Newcastle Knights reserves the right to amend these terms and conditions at anytime

